



# Kevin Kau

Instructional Designer

## EXPERTISE

- 24+ years with American Express
- High Performer
- Teaching & Coaching
- Relationship Manager
- Respected Leader
- Operation Experience
- Collaborator
- Reporting & Data Expert
- Tech Savvy

WWW.KEVINKAU.COM

## CONTACT

Phone 623-293-8999

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## ABOUT ME

Experienced professional who cultivates relationships to provide personalized consultations with C-level executives. Skilled in implementing tailored payment solutions to increase efficiency and cut costs. Analyzes and interprets financial data to identify profitability drivers and other factors impacting business performance including forecasting projections.

## EDUCATION

1994 / 1998 Arizona Christian University  
Bachelor of Science Christian Ministry  
Minor in Youth

2023 / 2025 ASU (Mary Lou Fulton Teacher College)  
Graduate Certificate Instructional Design and  
Performance Improvement

2024 / 2026 ASU (Mary Lou Fulton Teacher College)  
MEd Learning Design and Technologies

## Experience

### 01 AMEX - MANAGER OF ACCOUNT DEVELOPMENT (2009-Current)

Consult with mid-market clients to develop solutions for expense management, increased working capital, improved P2P processes, and cost savings.

### 02 AMEX - MI CONSTULTANT (2005-2009)

Created a global reporting system with regional breakdowns, automated millions of data lines into reports using an Access Database, and implemented Concur in 46 countries, providing unique data files for each country.

### 03 AMEX - DEDICATED CSR (2002-2005)

Acted as a Dedicated Program Administrator to a fortune 100 tech company.